



U.S. Commercial Service - Germany Presentation November 30th, 2022





German Market for Travel

- Economy What is the outlook?
- German Travelers What makes Germans special?
- Booking Channels How do German travelers book?
- Covid-19 How has German travel industry structure changed?
- International travel What's the German perspective?
- Messaging How to keep the United States front-of-mind?
- Resources How to tap into existing expertise when you need it?





Economy – What is the outlook?

- Population: 83.2 million
- World's fourth largest economy
- Europe's largest economy
- 1/4 of the EU's GDP
- German Gov Pandemic Support for businesses
- Omikron variant cause for uncertainty



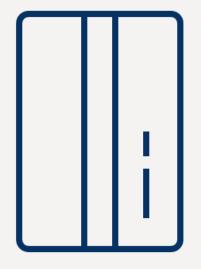


German Travelers – What makes Germans special?

- Financially stable
- Six weeks of paid leave & 10+ public holidays
- Risk averse
- Long-term planners
- Open to new experiences
- Geographically dispersed travel patterns

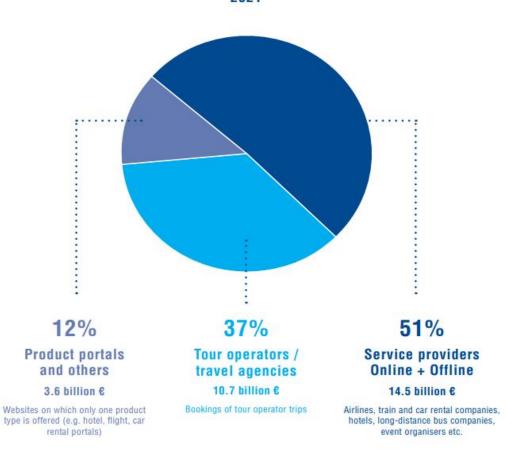
- Keen and autonomous travelers
- Cash is king
- Value for money
- Environmentally conscious





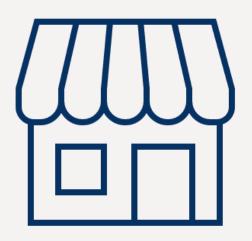
Booking Channels – How do German travellers book?

Market structure in the GERMAN TOURISM MARKET 2021



Source: <u>DRV – The German Travel Market</u> (2022)





Covid-19 – How has the Pandemic changed German travel industry structure?

Travel Agencies

- There was a total of 10,000+ travel agencies in Germany in 2019/2020, but the number decreased during the pandemic
- According to DRV, over 50% of tour operator packages are booked through travel agencies

Tour Operators

- In 2022, turnover generated by tour operators represents a market share of 33%
- Until 2019, there were 3,089 tour operators in Germany.
- All relevant tour operators for travel to the U.S. remain in business
- Tour operator packages remain the preferred booking option for long-haul trips

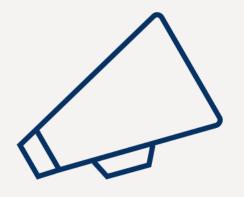




International Travel – What's the German Perspective?

- Recovered Covid patients with one vaccination dose are not eligible to travel und CDC regulations.
- Unvaccinated children traveling with vaccinated adults do not need to quarantine unless they test positive for Covid 3-5 days after arrival.
- Flexibility with cancellations will help with consumer confidence.
- Access is key, e.g. non- stop transatlantic flights.





Messaging – How to appeal to German visitors?

- Digital media is important to communicate product details and share experiences to motivate German travellers.
- Going to "Off-the-beaten-track", remote, travel destinations is something of a German status symbol.
- Natural beauty and open spaces can be a selling point especially for New England with the Appalachian Mountains, lakes, beaches, forests and river valleys. This is likely to be more important in a post-covid world where visitors will try to avoid crowds.
- German travellers will want to know everything, all the nitty gritty details, and regular reinforcement of safety measures and procedures.
- Be packaged with a German tour operator or U.S. receptive.





Resources – How to tap into existing expertise when you need it?

- <u>ReiseVor9.de</u> Daily travel and tourism newsletter in German
- <u>Deutsche Welle</u> German news resource in English
- <u>FVW</u> Subscription travel trade magazine with news in English
- <u>U.S. Commercial Service Germany</u> Germany market information
- National Travel and Tourism Office Dept. of Commerce research
- U.S. Export Assistance Center
 Providence, Boston, Portsmouth, Portland
- Visit USA Committee Germany e.V. Website is in German



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